Acoustic Network Supervisor runs as a Windows Service, which monitors the LogiSon Acoustic Network to ensure that the system is 100 percent operational 24/7. The administrator can configure it to monitor only the Network Control Panel(s) or all of the system’s components. If an issue occurs, the software sends an email so that it can be quickly addressed. Because it monitors externally from the LogiSon Acoustic Network hardware, a hardware failure will not impact its ability to send these alerts.

The administrator defines the intervals at which the system should be checked, from as often as every two minutes up to as long as twenty-four hours. The administrator also defines to whom notification should be sent if an event occurs – for example, to the facility manager, IT personnel and the LogiSon Representative. The administrator can add a unique name (e.g. facility name) to the email, providing a means of identifying individual locations if it is sent to a remote recipient or one who is monitoring several facilities or floors for various tenants. They can also add vendor information to inform the recipient who to contact. The software can be configured not to send emails in the event of client network outages and can send a start-up message when monitoring resumes. Alive notifications can be enabled to inform recipients that the application is running.

For more information, see the LogiSon® Acoustic Network Supervisor User Manual. The application also includes a help file and user guide.

**ACOUSTIC NETWORK SUPERVISOR SOFTWARE**

This desktop icon launches the software. The Monitor Settings Screen (left) enables the administrator to set the monitoring interval, enable or disable notifications, and more.

**Specifications**

- **Supported Operating Systems**
  - Windows 10
  - Windows 8/8.1 Pro
  - Windows 7
  - Windows Vista with Service Pack 2 or later
  - Windows Server 2003 SP2 or later
  - Windows Server 2008 R2 (not supported on Server Core Role)
  - Windows Server - Later servers include newer framework versions

- **Supported Architectures**
  - X86
  - X64

- **Hardware Requirements**
  - Computer with 1 GHz or faster processor with 1 GB RAM or more
  - Graphics parts supporting WDDM drivers
  - Windows Server, later servers include newer framework versions

- **Minimum disk space**
  - X86 – 850 MB
  - X64 – 2 GB

- **Disk space (LogiSon components): 5 MB**

- **Prerequisites**
  - Windows Installer 3.1 or later
  - Internet Explorer 6.0 or later
  - Microsoft .NET Framework 4 or later (included with Windows 8 or later)

A LogiSon Representative will design the system and select the components. Technical specifications are subject to change without notice.